



CANCELLATION POLICY

1.- GENERAL

CLUB YACHTING is committed to providing exceptional service in a timely manner. Unfortunately, when a customer cancels without giving enough notice, it prevents another customer from being served.

No-shows and late cancellations impact service quality while punishing customers who may show up earlier. For this reason, Club Yachting has implemented a cancellation policy that will be strictly observed.

2.- FULL PAYMENT

Your registration is complete when we receive your full payment. Payments can be online or in person. We do not reserve without payment.

An online confirmation email will be sent to you at the time of registration and payment. This email serves as confirmation of your registration.

3.- CANCELLATION REQUEST

Cancellation requests may be submitted by phone, email, online, or in person, in a minimum period of 30 days previous the course. Please note that refunds will be processed in the original form of payment. If you have any questions or concerns about the cancellation policy, please contact us at phone: +34628852385.

- Refund requests made more than 10 business days, and will be subject to an administration fee of 25% of the price of the course.
- Refund requests can take 15 business days from the approval of the cancellation communication.